



COMPANY • • • • • PROFILE

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COMPANY STATEMENT

Since the inception of the company in 2019 I had the opportunity of providing our services to different clients operating in different sectors within Namibia. This has been a great learning journey where we got to understand the requirements and expectations from different client's perspective.

Business today is challenged by the global volatile economic climate; this requires applying a great use of resources with no compromise to services delivery demand. As the company, we invest in acquisition of new solutions, build our capabilities, and develop our teams to ensure that **Teco Information Technology Solutions** is well positioned to respond to client's requests, and execute the available opportunities.

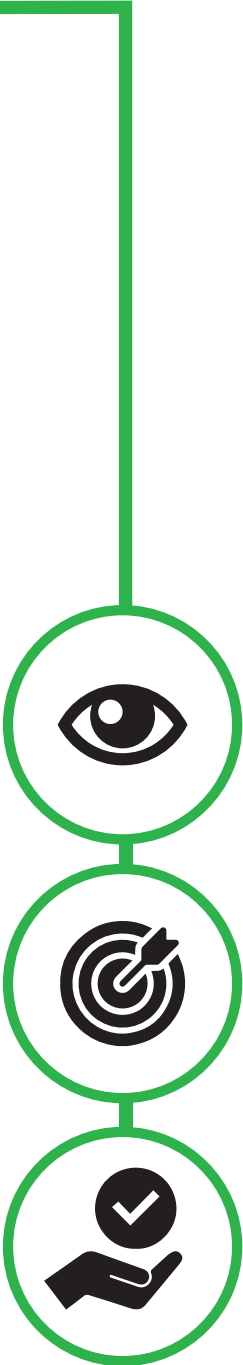
Teco Information Technology Solutions enables businesses and organizations streamline operations, optimize environment for improved revenue profits and unleash their potential. No amount of work is huge or small to us, we conceptualize a working strategy suitable to the amount of work and get the ball rolling. We aspire to be a number one partner of choice to our clients, vendors, employees and shareholders, by accelerating innovation in technology sphere through market research and distribution of solutions and culture. We appreciate every single opportunity presented to us and looking forward in building solid foundations in our next business relationship.



OVERVIEW

Teco Information Technology Solutions is a company focusing on delivering end-to-end enterprise technology solutions to small, medium and large enterprises. We service the entire country. With about a year in business, we have acquired a great effort on skill position and experience which places us as one of fastest emerging IT Support service provider offering professional services in Managed Services, IT Infrastructure and Hardware solutions.

Our business goal is to work with our clients through creating strategic partnerships, rendering user friendly solutions with value for money benefit. Overtime we have assisted a range of clients in different sectors to maximize their IT Infrastructure giving a boost into the revenue base.



VISION

To be the leading IT Support service provider, delivering exceptional and cost-effective end-to-end solutions.

MISSION

To enhance the customer IT environment as the primary enabler for business profitability

VALUES

Our values define how we do business and remain a guideline to provide an unmatched customer experience.

- Accountability
- Empowerment
- Inspiration
- Mutual Respect
- Quality & Reliability
- Time Conscious



OUR SERVICES



CCTV SOLUTIONS

Surveillance equipment has advanced over the years, giving us the edge to deliver the most intelligent surveillance solutions. We offer a wide range of surveillance solutions to fulfil different requirements and suitable for different environments whether in residential, commercial, industrial or metro areas.

We have a wide range of CCTV solutions namely:

- IP cameras
- Analogue cameras
- Face recognition cameras
- Temperature screening cameras
- Number plate recognition cameras
- Remote viewing on Smartphone, tablet or a remote computer

Let us put up access control at your premises so sharing keys can be a thing of the past. Biometric and or RFID solutions with time based access.





DATA BACKUP & RECOVERY

Our backup and replication tool delivers availability for all your workloads. Through a single management console we can manage simple, flexible and reliable, recovery and replication of all your applications and data.



SERVERS

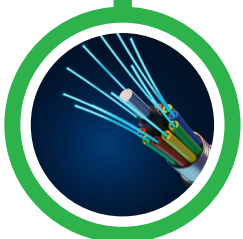
Windows, Linux and UNIX servers just a call away. Be it Domain controllers, File servers, DNS, Web servers, NAS.



MANAGED SERVICES

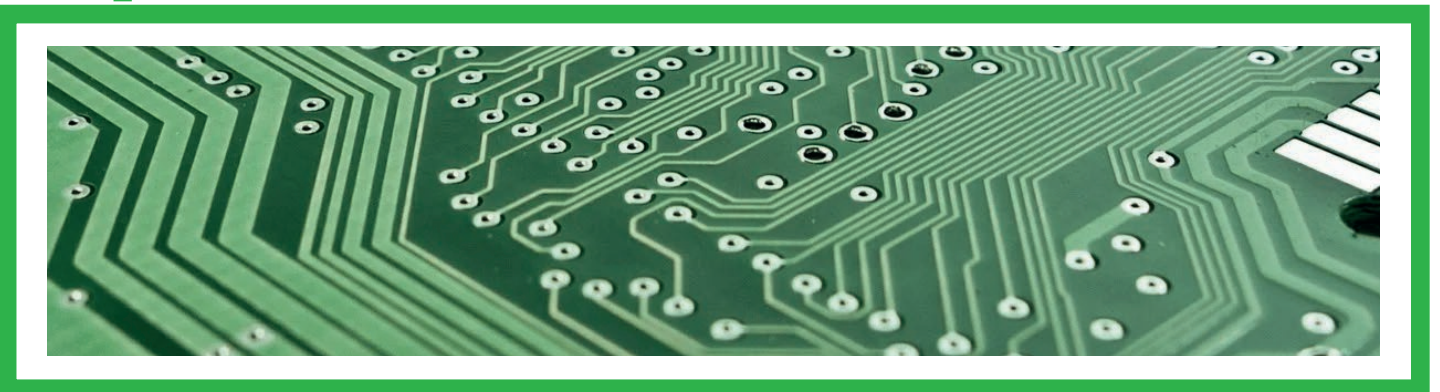
We are the proactive managed service partner at your disposal. We offer a complete range of technical support services ranging from applications, desktop and infrastructure support.

- 24/7 IT Support – support engineers available throughout, including after hours, weekends and public holidays
- Remote support and assistance
- Remote monitoring and management
- Support available on Ad-Hoc, Preventive maintenance & Contractual SLA



STRUCTURED CABLING

We provide robust turnkey cabling solutions for dependable voice and data networks. We deliver structured cabling on Cat5e and Cat6 cabling. We also install Fibre optic cabling, splicing and maintenance of fibre optic networks.





SOFTWARE SOLUTIONS

We incorporate a wide range of software products from different OEM for our clients, enabling an optimum performing environment.

We equip any business with the right tools to enable productivity and collaboration under different circumstances without limiting mobility of individual users. End-to-end security solutions to mitigate any potential threats to the company data.

Windows, Linux and UNIX servers just a call away. Be it Domain controllers, File servers, DNS, Web servers, NAS.



TELECOMMUNICATIONS AND REMOTE ACCESS

We offer PABX solutions as well as VoIP solutions for effective and efficient communications.

VPNs enable you to access company data from virtually anywhere in the world as long as you have an internet connection. Let us design, secure and implement a VPN solution that can work for you.



DOMAIN REGISTRATION & WEBSITE HOSTING

Let us take care of your domain registration, website hosting and email administration & hosting at a very comfortable cost.



OUR CUSTOMERS



Teco Information Technology Solutions' customers include small, medium to large sized private sector companies where technology plays a critical role in business. Industries we serve include:

- Construction and Property development
- Education
- Hospitality
- Retail
- Security & Vehicle tracking
- Finance
- Oil & Petroleum
- IT & Telecomms





WHY TECO INFORMATION TECHNOLOGY SOLUTIONS?

We have the expertise and resources required to design, develop and manage the highly available and highly secure technology platform that you need, giving you the time and confidence to focus on running your business.

Here are reasons why you should choose us to build your infrastructure, support your people and systems, as well as advise you on projects that will reduce your risk, enhance your productivity and give you a real competitive edge.

- **PEOPLE**

We understand that our people impact the success of the business, and therefore we invest in skills development to our staff personnel and giving them a competitive edge to grow personally and professionally.

- **CUSTOMER SERVICE**

We strive to provide superior customer service and ensure that every client is completely satisfied with our work.

- **SUPPORT**

Our engineers follow the routine Industry and Vendor training and certification where applicable. We reserve a dedicated and experienced team available to tackle your IT challenges.

- **QUALITY**

We are committed to deliver outstanding, cutting edge IT Solutions that add real value beyond the expectations.

- **PHYSICAL PRESENCE & DIGITAL PRESENCE**

Be it coming out to your premises or working remotely to assist you

- **TIME CONSCIOUS**

We assure timeous delivery of service.





"Striving For Excellence"

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